

| OVERVIEW \＆FRAMEWORK |
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| High Impact Business Framework |
| Principles |
| People |
| Practices |
| Performance |
| Power of Personal Transformation |


| PURPOSE |  |
| :---: | :---: |
| Purpose Overview |  |
| Becoming a Person of Character |  |
| Purpose Statement | 三0 |
| Principles |  |
| Promises |  |
| Coaching Session |  |
| STRATEGY－The Problem |  |
| Strategy Overview |  |
| Becoming a Person of Connection |  |
| Making Wise Decisions | 三0 |
| The Problem | 三0 |
| The Competitive Analysis Tool | 三0 |
| Coaching Session |  |
| STRATEGY－The Solution |  |
| Unique Solution | 三0 |
| Unique Product |  |
| Defining your Unique Product |  |
| Ideal Customer |  |
| Brand excellence |  |
| World Class Experience |  |
| Strengths \＆Constraints |  |
| Strategic Goals |  |
| Coaching Session |  |


| OPERATIONS－Navigation |  |
| :---: | :---: |
| Operations Overview |  |
| Becoming a Person of Competence |  |
| Navigation－5 Leadership Team |  |
| Navigation－Strategy，Culture，Performance |  |
| Roles，Responsibilities \＆Expectations Revisited 三－ |  |
| Leadership vs Management | $\equiv 0$ |
| OPERATIONS－Culture |  |
| Culture Overview |  |
| High Impact Business Documentary |  |
| TILLING－Defining your culture |  |
| PLANTING－Recruiting Interviewing Hiring \＆On－boarding |  |
| WATERING－Developing your team | 三0 |
| PRUNING－Coaching \＆Terminations | 三0 |
| HARVEST－Compensation \＆Benefits |  |
| CELEBRATION | 三0 |
| Social Spiritual Guidelines |  |
| Social Spiritual Capital Plans | 三0 |
| Coaching Session |  |


| OPERATIONS－Customers，Product，Cash |
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| Customers |
| Product \＆Service |
| Cash Overview |
| Measuring Cash |
| Cash Flow Model |
| Accounting for Social \＆Spiritual Capital Costs |
| Ass＇s of Commercial Lending |
| OPERATIONS－Operating Goals |
| Operating Goals |
| Coaching Session |


| EXECUTION |
| :--- |
| Execution Overview |
| Becoming a Person of Commitment |
| Optimization |
| Scoreboards |
| RealTime Navigation |
| How to have Impactful Meetings |
| Coanal Encouragement |

